

COMPLIANCE WITH SCHEDULE OF REQUIREMENTS

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project site.

Lot Number	Description	Quantity	Total	Delivered, (Weeks/Months)
1	ASTI Doors Replacement	One (1) Lot	One (1) Lot	Sixty (60) calendar days upon issuance of Notice to Proceed

This is to certify that we hereby commit to comply and deliver all the above.

Name of the Representative of the Bidder: _____
Position: _____
Name of the Bidder: _____

COMPLIANCE WITH TECHNICAL SPECIFICATIONS

Bidders must state here either “Comply” or “Not Comply” against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidder’s statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.

LOT NO.	SPECIFICATIONS	STATEMENT OF COMPLIANCE
1	ASTI DOORS REPLACEMENT	
	1. BACKGROUND AND OBJECTIVES	
	1.1. DOST-ASTI is seeking qualified and competent bidders for the Supply, Delivery, and Installation of Twenty-Five (25) Doors at DOST-ASTI Building (including removal and reframing) to improve and renovate its existing facilities by providing an adequate, conducive, and more safety-working environment for ASTI employees, clients, and visitors.	
	2. APPROVED BUDGET FOR THE CONTRACT	
	2.1. The total Approved Budget for the Contract for this procurement is One Million Four Hundred Fifty-Five Thousand Seven Hundred Sixty Pesos (₱1,455,760.00), inclusive of all applicable government taxes and other charges.	
	3. DELIVERY AND PROJECT DURATION	
	3.1. The project duration for the DOST-ASTI doors replacement shall be for a period of sixty (60) calendar days upon the issuance of Notice to Proceed.	
	3.2. Any request for delivery and time extension shall be for valid reasons or of unforeseen circumstances subject to approval, in writing, by DOST-ASTI which must be submitted before the end of the contract.	
	3.3. Delivery site is DOST-ASTI Bldg., UP Technology Park Complex, C.P. Garcia Avenue, Diliman, Quezon City	
	4. QUALIFICATION OF SUPPLIER	
	4.1. The Supplier must have at least five (5) years of similar and/or relevant experience related to this	

	Terms of Reference, reckoned from the date of registration with the Department of Trade and Industry for sole proprietorships; Securities and Exchange Commission for corporations and partnerships; or Cooperative Development Authority for cooperatives.	
	4.2. The Supplier must have completed at least three (3) similar and/or relevant projects in the last three (3) years.	
	4.3. The Supplier must have the necessary equipment, tools, facilities and other means necessary to deliver the goods under this contract	
	5. GENERAL REQUIREMENTS	
	5.1. The Supplier shall provide materials, tools, labor and other necessary services and equipment required to complete all the works of the project although not specifically mentioned in the specifications, working drawings, or in other contract documents without extra cost to DOST-ASTI.	
	5.2. Protect and maintain in the required acceptable conditions of all repairs works and accessories during construction until hand over.	
	5.3. All materials shall be subject to inspection and approval of DOST-ASTI prior installation.	
	5.4. Properly manage and dispose of all materials and waste generated during and after the project in accordance with local regulations.	
	6. SCOPE OF WORKS	
	6.1. The Supplier is required to perform ocular. He will be deemed to have done this before preparing his proposal and any subsequent claims on the grounds of inadequate or inaccurate information will not be entertained.	
	6.2. Removal and reframing of twenty-five (25) existing doors and door frames, and other materials to be replaced, in all identified areas specified in “Annex A” and “Annex B”.	
	6.2.1. Replace and install appropriate / compatible door frames, if any, on the new doors to be installed.	
	6.2.2. Upon removal and reframing of the existing doors, the Supplier shall rehabilitate all the destructed areas and restore in place all areas. This includes the restoration of physical, aesthetic features and painting of structures.	
	6.2.3. Restoration shall be properly checked by DOST-ASTI. Rectification shall be made to	

	the satisfaction of the DOST-ASTI end-user/representative.	
	6.3. Supply and delivery of new Doors shall be done during office hours, unless instructed by the end-user, at DOST-ASTI, Diliman, Quezon city for inspection of ASTI personnel/representative.	
	6.4. Mounting and Installation of new Doors and all its components on the refitted door frames.	
	6.5. Provision of demonstration and testing of newly installed doors.	
	6.6. Supply of other equipment, including all necessary accessories and appurtenances not specifically mentioned herein but are considered standard issue and necessary for the safe, reliable, and proper operation of the Doors.	
	7. TECHNICAL SPECIFICATIONS	
	7.1. Specifications and the quantities required in the labor and materials for the installation of the new doors are stipulated in the attached Annex A.	
	8. SUBMITTALS	
	8.1. Provide as built and schematic diagrams of installed doors and its components. Three (3) set of as built drawings in printed form (20"x30") and/or A3 whichever is required by DOST-ASTI and a softcopy in a PDF and DWG format submitted in email or USB.	
	8.2. All submittals shall be complete and shall contain all required and detailed information.	
	9. WARRANTY	
	9.1. The Supplier shall guarantee the following goods supplied to be free from defects for a period of one (1) year upon the issuance of Certificate of Completion and Acceptance of the completed project by DOST-ASTI. Form of warranty shall be in accordance with the provisions in Section 62 of the Revised Implementing Rules and Regulations (IRR) of R.A. 9184.	
	9.2. Exclusions: This warranty does not cover damages or defects resulting from improper maintenance, misuse, natural disasters, or any modifications or alterations made by parties other than the supplier.	
	9.3. Service Level Agreement:	
	9.3.1. Within the warranty period, from the date of acceptance, the Supplier shall guarantee the goods to be free from the following defects:	
	9.3.1.1. Cracks on the glass surfaces.	

	9.3.1.2. Malfunctioning door hinge.	
	9.3.1.3. Defective door accessories & patch fittings.	
	9.3.2. Every year within the warranty period, the Supplier shall perform the following services:	
	9.3.2.1. Conduct semi-annual inspection of the goods as specified in the contract to ensure that the said goods are free from above-mentioned defects; and	
	9.3.2.2. Submit report certifying satisfactory conditions of the goods as specified in the contract.	
	9.3.3. After Sales Service and Support during the warranty period, all reported defects shall be completely/satisfactorily repaired/replaced by the winning bidder/supplier within 72 hour after receipt of a verbal and/or written notice from the procuring entity.	
	10. PAYMENT TERMS	
	10.1. Payment shall be made only upon certification/acceptance by the End-user that the Goods are delivered in accordance with the terms of this Contract and are inspected and accepted. No payment shall be made for Goods not yet rendered under this Contract.	
	11. LIQUIDATED DAMAGES	
	11.1. Failure to comply with the terms and conditions of the contract will result in the payment of corresponding penalties/liquidated damages in the amount to 1/10 of 1% of the cost of the unperformed portion for everyday of delay. Once the cumulative number of liquidated damages reaches 10% of the amount of the contract, DOST-ASTI shall rescind the contract, without prejudice to other courses of action and remedies open to it.	

Bid Form for the Procurement of Goods
[shall be submitted with the Bid]

BID FORM

Date : _____

Project Identification No. : _____

To: *[name and address of Procuring Entity]*

Having examined the Philippine Bidding Documents (PBDs) including the Supplemental or Bid Bulletin Numbers *[insert numbers]*, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to *[supply/deliver/perform]* *[description of the Goods]* in conformity with the said PBDs for the sum of *[total Bid amount in words and figures]* or the total calculated bid price, as evaluated and corrected for computational errors, and other bid modifications in accordance with the Price Schedules attached herewith and made part of this Bid. The total bid price includes the cost of all taxes, such as, but not limited to: *[specify the applicable taxes, e.g. (i) value added tax (VAT), (ii) income tax, (iii) local taxes, and (iv) other fiscal levies and duties]*, which are itemized herein or in the Price Schedules,

If our Bid is accepted, we undertake:

- a. to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements of the Philippine Bidding Documents (PBDs);
- b. to provide a performance security in the form, amounts, and within the times prescribed in the PBDs;
- c. to abide by the Bid Validity Period specified in the PBDs and it shall remain binding upon us at any time before the expiration of that period.

[Insert this paragraph if Foreign-Assisted Project with the Development Partner:

Commissions or gratuities, if any, paid or to be paid by us to agents relating to this Bid, and to contract execution if we are awarded the contract, are listed below:

Name and address of agent	Amount and Purpose of Commission or gratuity
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_____	_____
_____	_____

(if none, state "None")]

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your Notice of Award, shall be binding upon us.

We understand that you are not bound to accept the Lowest Calculated Bid or any Bid you may receive.

We certify/confirm that we comply with the eligibility requirements pursuant to the PBDs.

The undersigned is authorized to submit the bid on behalf of *[name of the bidder]* as evidenced by the attached *[state the written authority]*.

We acknowledge that failure to sign each and every page of this Bid Form, including the attached Schedule of Prices, shall be a ground for the rejection of our bid.

Name: _____

Legal capacity: _____

Signature: _____

Duly authorized to sign the Bid for and behalf of: _____

Date: _____

Price Schedule for Goods Offered from Abroad
[shall be submitted with the Bid if bidder is offering goods from Abroad]

For Goods Offered from Abroad

Name of Bidder _____ Project ID No. _____ Page ___ of ___

1	2	3	4	5	6	7	8	9
Item	Description	Country of origin	Quantity	Unit price CIF port of entry (specify port) or CIP named place (specify border point or place of destination)	Total CIF or CIP price per item (col. 4 x 5)	Unit Price Delivered Duty Unpaid (DDU)	Unit price Delivered Duty Paid (DDP)	Total Price delivered DDP (col 4 x 8)

Name: _____
 Legal Capacity: _____
 Signature: _____
 Duly authorized to sign the Bid for and behalf of: _____

Price Schedule for Goods Offered from Within the Philippines
[shall be submitted with the Bid if bidder is offering goods from within the Philippines]

For Goods Offered from Within the Philippines

Name of Bidder _____ Project ID No. _____ Page _____ of _____

1	2	3	4	5	6	7	8	9	10
Item	Description	Country of origin	Quantity	Unit price EXW per item	Transportation and all other costs incidental to delivery, per item	Sales and other taxes payable if Contract is awarded, per item	Cost of Incidental Services, if applicable, per item	Total Price, per unit (col 5+6+7+8)	Total Price delivered Final Destination (col 9) x (col 4)

Name: _____

Legal Capacity: _____

Signature: _____

Duly authorized to sign the Bid for and behalf of: _____

Bid Securing Declaration Form
[shall be submitted with the Bid if bidder opts to provide this form of bid security]

REPUBLIC OF THE PHILIPPINES)
CITY OF _____) S.S.

BID SECURING DECLARATION
Project Identification No.: *[Insert number]*

To: *[Insert name and address of the Procuring Entity]*

I/We, the undersigned, declare that:

1. I/We understand that, according to your conditions, bids must be supported by a Bid Security, which may be in the form of a Bid Securing Declaration.
2. I/We accept that: (a) I/we will be automatically disqualified from bidding for any procurement contract with any procuring entity for a period of two (2) years upon receipt of your Blacklisting Order; and, (b) I/we will pay the applicable fine provided under Section 6 of the Guidelines on the Use of Bid Securing Declaration, within fifteen (15) days from receipt of the written demand by the procuring entity for the commission of acts resulting to the enforcement of the bid securing declaration under Sections 23.1(b), 34.2, 40.1 and 69.1, except 69.1(f), of the IRR of RA No. 9184; without prejudice to other legal action the government may undertake.
3. I/We understand that this Bid Securing Declaration shall cease to be valid on the following circumstances:
 - a. Upon expiration of the bid validity period, or any extension thereof pursuant to your request;
 - b. I am/we are declared ineligible or post-disqualified upon receipt of your notice to such effect, and (i) I/we failed to timely file a request for reconsideration or (ii) I/we filed a waiver to avail of said right; and
 - c. I am/we are declared the bidder with the Lowest Calculated Responsive Bid, and I/we have furnished the performance security and signed the Contract.

IN WITNESS WHEREOF, I/We have hereunto set my/our hand/s this ____ day of *[month]* *[year]* at *[place of execution]*.

[Insert NAME OF BIDDER OR ITS AUTHORIZED REPRESENTATIVE]

[Insert signatory's legal capacity]

Affiant

[Jurat]

[Format shall be based on the latest Rules on Notarial Practice]

Omnibus Sworn Statement (Revised)
[shall be submitted with the Bid]

REPUBLIC OF THE PHILIPPINES)
CITY/MUNICIPALITY OF _____) S.S.

AFFIDAVIT

I, [Name of Affiant], of legal age, [Civil Status], [Nationality], and residing at [Address of Affiant], after having been duly sworn in accordance with law, do hereby depose and state that:

1. *[Select one, delete the other:]*

[If a sole proprietorship:] I am the sole proprietor or authorized representative of [Name of Bidder] with office address at [address of Bidder];

[If a partnership, corporation, cooperative, or joint venture:] I am the duly authorized and designated representative of [Name of Bidder] with office address at [address of Bidder];

2. *[Select one, delete the other:]*

[If a sole proprietorship:] As the owner and sole proprietor, or authorized representative of [Name of Bidder], I have full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached duly notarized Special Power of Attorney;

[If a partnership, corporation, cooperative, or joint venture:] I am granted full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached [state title of attached document showing proof of authorization (e.g., duly notarized Secretary's Certificate, Board/Partnership Resolution, or Special Power of Attorney, whichever is applicable)];

3. [Name of Bidder] is not "blacklisted" or barred from bidding by the Government of the Philippines or any of its agencies, offices, corporations, or Local Government Units, foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the Government Procurement Policy Board, **by itself or by relation, membership, association, affiliation, or controlling interest with another blacklisted person or entity as defined and provided for in the Uniform Guidelines on Blacklisting;**

4. Each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;

5. [Name of Bidder] is authorizing the Head of the Procuring Entity or its duly authorized representative(s) to verify all the documents submitted;

6. *[Select one, delete the rest:]*

[If a sole proprietorship:] The owner or sole proprietor is not related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

[If a partnership or cooperative:] None of the officers and members of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

[If a corporation or joint venture:] None of the officers, directors, and controlling stockholders of *[Name of Bidder]* is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

7. *[Name of Bidder]* complies with existing labor laws and standards; and
8. *[Name of Bidder]* is aware of and has undertaken the responsibilities as a Bidder in compliance with the Philippine Bidding Documents, which includes:
 - a. Carefully examining all of the Bidding Documents;
 - b. Acknowledging all conditions, local or otherwise, affecting the implementation of the Contract;
 - c. Making an estimate of the facilities available and needed for the contract to be bid, if any; and
 - d. Inquiring or securing Supplemental/Bid Bulletin(s) issued for the *[Name of the Project]*.
9. *[Name of Bidder]* did not give or pay directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity.
10. **In case advance payment was made or given, failure to perform or deliver any of the obligations and undertakings in the contract shall be sufficient grounds to constitute criminal liability for Swindling (Estafa) or the commission of fraud with unfaithfulness or abuse of confidence through misappropriating or converting any payment received by a person or entity under an obligation involving the duty to deliver certain goods or services, to the prejudice of the public and the government of the Philippines pursuant to Article 315 of Act No. 3815 s. 1930, as amended, or the Revised Penal Code.**

IN WITNESS WHEREOF, I have hereunto set my hand this ___ day of ___, 20__ at _____, Philippines.

[Insert NAME OF BIDDER OR ITS AUTHORIZED REPRESENTATIVE]

[Insert signatory's legal capacity]
Affiant

[Jurat]

[Format shall be based on the latest Rules on Notarial Practice]

Performance Securing Declaration (Revised)
[if used as an alternative performance security but it is not required to be submitted with the Bid, as it shall be submitted within ten (10) days after receiving the Notice of Award]

REPUBLIC OF THE PHILIPPINES)
CITY OF _____) S.S.

PERFORMANCE SECURING DECLARATION

Invitation to Bid: [Insert Reference Number indicated in the Bidding Documents]

To: [Insert name and address of the Procuring Entity]

I/We, the undersigned, declare that:

1. I/We understand that, according to your conditions, to guarantee the faithful performance by the supplier/distributor/manufacturer/contractor/consultant of its obligations under the Contract, I/we shall submit a Performance Securing Declaration within a maximum period of ten (10) calendar days from the receipt of the Notice of Award prior to the signing of the Contract.
2. I/We accept that: I/we will be automatically disqualified from bidding for any procurement contract with any procuring entity for a period of one (1) year for the first offense, or two (2) years **for the second offense**, upon receipt of your Blacklisting Order if I/We have violated my/our obligations under the Contract;
3. I/We understand that this Performance Securing Declaration shall cease to be valid upon:
 - a. issuance by the Procuring Entity of the Certificate of Final Acceptance, subject to the following conditions:
 - i. Procuring Entity has no claims filed against the contract awardee;
 - ii. It has no claims for labor and materials filed against the contractor; and
 - iii. Other terms of the contract; or
 - b. replacement by the winning bidder of the submitted PSD with a performance security in any of the prescribed forms under Section 39.2 of the 2016 revised IRR of RA No. 9184 as required by the end-user.

IN WITNESS WHEREOF, I/We have hereunto set my/our hand/s this ____ day of [month] [year] at [place of execution].

*[Insert NAME OF BIDDER OR ITS
AUTHORIZED REPRESENTATIVE]
[Insert signatory's legal capacity]
Affiant*

[Jurat]

[Format shall be based on the latest Rules on Notarial Practice]

Single Largest Completed Contract

Within three (3) years from the date of submission of bids which is similar in nature and the amount of which should be equivalent to at least fifty percent (50%) of the ABC.

Please fill out the required information below:

1	Name of Contract :	
2	Date of Contract :	
3	Contract Duration :	
4	Owner's Name :	
5	Owner's Address :	
6	Kinds of Good / Services :	
7	Amount of Completed Contract/s:	
8	Date of Delivery :	
9	Official Receipt / Sales Invoice No. :	

NOTE:

The bidder shall:

1. For #7, the amount of the completed contracts can be adjusted by the Bidder to the current prices using PSA's consumer price index, if necessary, for the purpose of meeting the SLCC Requirement.
2. It is required for the Bidder to submit **one** of the following documents:
 - a. Official Receipt;
 - b. Sales Invoice; or
 - c. Statement of End-user's Acceptance with Contract Amount.

Choose only **one** to submit, not all.

3. For #9, indicate the Official Receipt or Sales Invoice No. of the supporting document attached, for easier reference. If the Bidder opts to submit a statement of end-user's acceptance, indicate not applicable.

Computation of Net Financial Contracting Capacity

This is to certify that our **Net Financial Contracting Capacity (NFCC)** is **Philippine Pesos** _____ (_____ PhP) which is at least equal to the Approved Budget for the Contract (ABC). The amount is computed as follows:

NFCC = [(Current assets minus current liabilities) **(15)**] minus the value of all outstanding or uncompleted portions of the projects under ongoing contracts, including awarded contracts yet to be started, coinciding with the contract to be bid.

Issued this _____ day of _____, 2024.

NOTES:

1. The values of the bidder's current assets and current liabilities be based on the latest Audited Financial Statements which includes the data submitted to BIR through its Electronic Filing and Payment System.
2. Value of all outstanding or uncompleted contracts refers those listed in your Statement of All its Ongoing Government and Private Contracts.
3. The detailed computation using the required formula must be shown as provided above.

Statement of Ongoing Government and Private Contracts

Example:

No.	Contract Name	Contract Date & Contract Duration	Owner's name & address	Kinds of Goods / Services	Amount of Contract	Value of Outstanding Contract	Date of Delivery	Government or Private ("G" or "P")
1	XYZ Plan	01 Jan 2017, 5 Years	Juan Dela Cruz, Quezon City	Subscription Service	P99,000,000.00	P38,000,000.00	02 Jan 2017	G
Total Value of All Outstanding Contracts: P38,000,000.00								

No.	Contract Name	Contract Date & Contract Duration	Owner's name & address	Kinds of Goods / Services	Amount of Contract	Value of Outstanding Contracts	Date of Delivery	Government or Private ("G" or "P")
1								
2								
3								
4								

Total Value of All Outstanding Contracts:

NOTE: Supporting documents are not required.

SERVICE LEVEL AGREEMENT
Replacement of Doors at DOST-ASTI Building (including Removal and Reframing)

1. INTRODUCTION

- 1.1. This Agreement represents a Service Level Agreement (“SLA” or “Agreement”) between <insert Company Name> (herein referred to as “Service Provider”) and the Advanced Science and Technology Institute (herein referred to as “DOSTASTI”) for the Replacement of Doors at DOST-ASTI Building including Removal and Reframing.
- 1.2. This Agreement shall be in effect for **one (1) year** or until the SLA is renegotiated after the date of end-user acceptance is determined.

2. SERVICE AGREEMENT

- 2.1. The following detailed service parameters are the responsibility of the Service Provider in the ongoing support of this Agreement.
 - 2.1.1. Manned telephone support;
 - 2.1.2. Monitored email support; and
 - 2.1.3. Repair and maintenance.

3. SERVICE MANAGEMENT

- 3.1. Service Support Channels
 - 3.1.1. In the event that a Project failure should develop during the ongoing support of this Agreement, and qualified technicians of DOST-ASTI cannot resolve it, the DOST-ASTI must in the first instance contact **<Name of Company>** support services, either;
 - 3.1.1.1. By telephone or cellphone on **<telephone number>**; or
 - 3.1.1.2. By email at **<email-address>**
 - 3.2. Service Availability
 - 3.2.1. Conduct semi-annual inspection of the goods as specified in the contract to ensure that the said goods are free from defects.
 - 3.2.2. Submit report certifying satisfactory condition of the goods as specified in the contract.
 - 3.3. Service Requests
 - 3.3.1. In support of services outlined in this Agreement, the Service Provider will respond to service-related incidents and/or requests submitted by DOST-ASTI within the following time frame.
 - 3.3.1.1. Zero (0) to eight (8) hours (during business hours) for issues classified as High priority severity level;
 - 3.3.1.2. Within seventy-two (72) hours for issues classified as low priority; and

Severity Level	Definition
High Priority	Visible and large hairline cracks on the glass surfaces; Malfunctioning door hinge; broken glass
Low	Defective door accessories (Handle, Locks, etc)

- 3.3.1.3. Remote assistance or on-site service will be provided in-line with the above timescales depending on the priority of the support request.

4. Repair and Replacement

- 4.1. Standard and Extended Limited Warranty
 - 4.1.1. The Service Provider guarantees that the goods is free from defects in materials and workmanship during the duration and warranty period of this Agreement. Defects will be defined as the following:
 - 4.1.1.1. Cracks on the glass surfaces;
 - 4.1.1.2. Malfunctioning door hinge; and
 - 4.1.1.3. Defective door accessories and patch fittings.

5. Excluded Parts and Coverage

5.1. The Agreement does not apply to any unavailability, suspension, or termination of the procurement project, or any other issues cause by the following reasons:

5.1.1. Any maintenance, alteration, modification or adjustment performed by persons other than Service Provider or its employees or agents other than those authorized by the Service Provider; and

5.1.2. Damage to the System caused by war, terrorism, fire, accident, natural disaster, movement, intentional or accidental misuse, abuse, neglect or improper maintenance, liquid, use under abnormal conditions, obsolescence, rust, change in color, texture or finish, wear and tear, gradual deterioration.

Conforme:

Signature:	
Name:	
Title:	
Company Name:	
Date:	
Contact Number:	
Email Address:	