



SOLUTIONS AND SERVICES ENGINEERING DIVISION

FUNCTIONAL QUALITY OBJECTIVES

TO IMPLEMENT 100% COMMITTED PROJECTS AND TO ENSURE THAT THEY MEET AT LEAST ONE (1) OF THE DOST PRIORITY AGENDA

100% OF PROJECTS DELIVERED WITHIN PLANNED RESOURCES AND AGREED TIMELINES

100% TIMELY REPORTING OF REQUIRED PROJECT DOCUMENTATION

EXCLUDING FINANCIAL REPORTS

AVERAGE RATING OF "SATISFACTORY" IN CUSTOMER SATISFACTION
SURVEY